



HOMECARE SERVICE


Adopt Healthcare Ltd


Overall Requires improvement

480 Harehills Lane, Harehills, Leeds, LS9 6NG 07856 522354

Provided and run by:

[Adopt Healthcare Ltd](#)

 We imposed conditions on the providers registration on 8/7/2024 because they had not ensured service users received consistently safe care. Whilst some improvements were noted during the last assessment on 21 June 2024, there were no service users for us to robustly determine if risks to people were assessed and mitigated.

 We are carrying out a review of quality at Adopt Healthcare Ltd. We will publish a report when our review is complete. [Find out more about our inspection reports.](#)

Report from 19 June 2024 assessment

Ratings

Overall

Requires improvement



Safe

Requires improvement



Effective

Requires improvement



Caring	<u>Requires improvement</u> 
Responsive	<u>Requires improvement</u> 
Well-led	<u>Requires improvement</u> 

Our view of the service

Adopt Healthcare Ltd is a domiciliary service that provides personal care and support for people living in their own homes. At the time of this assessment the service was not supporting anyone with personal care. This assessment commenced on 21 June 2024 and was completed on 2 July 2024. At the last inspection the service was rated Inadequate, at this assessment the service had improved and is rated Requires Improvement. The provider had new systems and processes in place to ensure they could assess, monitor and manage risks to people. Medicines protocols and procedures were in place to promote safe management of medicines. The provider had a safe recruitment process in place and staff were receiving appropriate training. The provider had examples of partnership working with other professionals. The provider had effective systems to support good governance. However, we were not able to assess how robust the processes were as the service was not currently supporting anybody with regulated activity. This service has been in Special Measures since 21 August 2023. The provider demonstrated improvements had been made. The service is no longer rated as inadequate overall or in any of the key questions. Therefore, this service is no longer in Special Measures.

People's experience of this service

Adopt Healthcare Ltd did not have any service users in receipt of personal care at the time of this assessment. Therefore, we were unable to speak with people or relatives about their experiences of the care they receive. Where appropriate, we have referred to compliments from past relatives regarding the care their family members received, and we have reflected on the evidence we collected in other evidence categories. We have no evidence people or relatives were unhappy with the care being provided by Adopt Healthcare Ltd.

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